

Everything about our services.



✓ Rental requirements:

1. Driving license (no copies accepted).
2. Passport (no copies accepted).
3. Credit card with \$1000 available.
4. Person over 21 years old.

✓ Important information:

If a traffic officer stops you and tells you that you will be fined for a traffic offense, do not make any cash payment to the officer; in that case, call us immediately and inform us of the situation.

No insurance covers traffic fines.

Please do not leave valuables in the vehicle; it is preferable to park the vehicle in a car park, not on the roadside. If you park on the roadside, park in a visible and well-lit place.

If a collision or damage occurs, please do not move the vehicle and call the car rental company or us immediately (+506 2542 4800).

Do you need road assistance?



Contact us now

✓ INSURANCES

→ Basic insurance (LDW+PLI):

Deposit required: Yes **Amount:** \$500 to \$750

The security deposit amount depends on the vehicle model and is paid with your credit card. Once the rental is completed and the vehicle is undamaged, the amount charged to your credit card will be refunded.

Included:

Property:

- Basic coverage in damages to third parties properties.
- Coverage limit of US\$20 000.

Third party injury and death:

- Basic coverage for injury or death to third parties.
- Coverage limit of US\$100 000.

Covers:

- Direct car damages, collision and roll over.
- Vandalism damages, tow truck and road assistance not included.
- Total or partial theft of the rented car.

In case of damage to the vehicle: the maximum amount to be charged to the client with the basic insurance will be **USD\$ 1130**. If the amount of damage is less, the corresponding amount for the repair will be charged.

→ Extended coverage (LDW+PLI+SPP):

Deposit required: Yes **Amount:** \$100

The extended coverage is the sum of the basic insurance plus the coverage provided by this additional insurance.

Included:

Covers:

- Direct car damages, collision and roll over.
- Total or partial theft of the rented car.
- Windows, car lights, vandalism damages, car plates, tow truck and road assistance.

Property:

- Increased coverage in damages to third parties properties.

Third party injury and death:

- Increased coverage for injury or death to third parties.
- Coverage limit of US\$2 000 000.

In case of damage or collision, no deductible is charged.

Benefits of full insurance:

- Covers roadside assistance.
- Vehicle replacement in case of damage.
- Towing assistance on the road.
- Battery charging
- Locksmith service.

Important: the insurance does not cover negligence cases, such as driving a car on rivers, beaches, or any other situation in which intentional damage is proven. Furthermore, it loses all cover if another person outside the contract uses the vehicle and is involved in a collision, damage to property, or third parties.

None of the insurances cover:

- Smoking inside the vehicle (there is a USD\$100 cleaning fee).
- Loss of the vehicle's number plate (USD\$100 penalty)
- Loss of the vehicle's key (penalty of USD\$100 to \$500 depending on the vehicle model).
- Incidents when the driver is drunk or under the influence of drugs.